

Date: 1st October 2020**To whom it may concern**

24online Product Engineering Team announcing product obsolescence. This is the notification information for 24online existing customers and Partners, who are using below models.

- HIA 50ix
- SMS 50ix

End of Sale / End of Support

24online is committed to provide highest level of services to their existing customers and partners. Because of our existing product architecture and future strategies below timelines has been defined for 50ix model.

Date	Program Announcement
1 st Oct 2020	Product Discontinuance
1 st Nov 2020	End of Sale
31 st Dec 2020	End of Support

In case of any active system belongs to above model; please connect immediately your respective sales manager or drop your concern over sales@24onlinebilling.com.

We assure you our newly build product will be best fit for existing market and will help with the migration to new system as well.



Sincerely,
Abhishek Saha
Senior Manager – Legal & HR
For 24online Info Technologies Private Limited